

Useful information



EMBARKATION AND DISEMBARKATION

Embarkation and stateroom check-in is at 3pm, should you arrive at the ship earlier; you may relax in the lounge or leave your luggage onboard and explore the port. On departure day, all passengers should plan to disembark by 10am.

TOUR GUIDES & CRUISE MANAGER

Your English speaking Cruise Manager will ensure your comfort, answer any questions and generally make sure your cruise holiday is a memorable and rewarding experience.

Local guides may join you in each port visited to further enhance your trip.

ONBOARD LANGUAGE

The onboard language is English only. All announcements and lectures are in English. Although management personnel are fluent in English, not all members of the crew speak English.

SIGHTSEEING TOURS

All sightseeing tours are included in your cruise price unless noted as 'optional', and the sightseeing programme features coach and walking tours. The coach tours include stops at museums, galleries or other places of interest, offering you the opportunity to see and explore as much as possible. As most of Asia's areas of interest are only accessible on foot, your Yangtze River cruises-tours include a fair amount of walking. For your enjoyment, and that of your fellow passengers, you should be in good physical condition and able to walk easily over cobblestone streets, on uneven steps and be able to climb stairs and steep inclines. We suggest you bring at least one pair of comfortable walking shoes with you. You are welcome to forego a tour or explore on your own – ask your Cruise Manager for suggestions.

You have the added convenience of tour headphones, which give you the freedom to move around without missing a word of your guide's commentary.

CURRENCY AND CREDIT CARDS

Most countries you will visit in Europe use the Euro and China's currency is the Renminbi (RMB). Many locations accept major credit cards; however, for incidentals or small vendors you will need local currency. ATM machines can dispense local currency for internationally accepted ATM or credit cards, and are conveniently located in most large Western European cities. Prior to departure, confirm with your bank that your ATM or credit card and PIN number will work abroad. In Russia and China, we suggest changing currency at a hotel, bank or exchange bureau.

ELECTRICITY

On board voltage is 220v with 2-prong sockets. You will require an adaptor to use personal items.

SPECIAL DIETS

Passengers requiring special diets such as vegetarian or diabetic, must advise at the time of booking and inform the Maitre d'Hotel onboard. The cruise chefs will make every effort

to accommodate these requests. Special diet requests cannot be guaranteed on land.

TIPPING

Gratuities are included in your cruise-tour price.

MEDICAL SERVICES

Hotels will call a doctor at your request. European ships do not have a doctor onboard, however close proximity to land guarantees medical services can be rapidly arranged, if required. Ships in Russia, Ukraine and on the Eastern European Odyssey cruise have a doctor onboard.

SMOKING

Smoking is not permitted indoors on any ship.

INTERNET

Wireless internet services are available on all European ships for guest with their own laptop computers. In Europe, internet service is complimentary, in Russia, Ukraine & China there is a charge for the Internet café.

Approximate annual temperatures

COUNTRY	CITY	AVERAGE MONTHLY TEMPERATURE in Degrees Celsius (min / max)									
		APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
Austria	Vienna	5 / 10	10 / 15	13 / 18	15 / 20	17 / 29	10 / 17	8 / 10	2 / 4	-2 / 1	
Czech Republic	Prague	3 / 12	8 / 18	11 / 21	13 / 23	13 / 22	9 / 18	5 / 12	1 / 5	-3 / 1	
France	Paris	6 / 16	10 / 20	13 / 23	15 / 25	14 / 24	12 / 21	8 / 16	5 / 10	2 / 7	
Germany	Berlin	5 / 14	10 / 19	10 / 23	15 / 24	14 / 24	11 / 19	7 / 14	3 / 7	0 / 3	
	Nürnberg	3 / 9	8 / 13	11 / 17	12 / 19	12 / 18	10 / 14	4 / 9	0 / 4	-3 / 1	
Hungary	Budapest	7 / 17	11 / 22	15 / 26	16 / 28	16 / 27	12 / 23	7 / 16	3 / 8	-1 / 4	
Netherlands	Amsterdam	4 / 8	8 / 13	10 / 15	13 / 17	15 / 17	10 / 15	8 / 11	4 / 7	2 / 4	
Romania	Bucharest	5 / 11	10 / 16	14 / 20	16 / 22	15 / 21	11 / 17	6 / 12	2 / 5	-3 / 0	
Russia	Moscow	1 / 10	8 / 19	11 / 21	13 / 23	12 / 22	7 / 16	3 / 9	-3 / 2	-10 / -5	
	St Petersburg	0 / 8	6 / 15	11 / 20	13 / 21	13 / 20	9 / 15	4 / 9	-2 / 2	-8 / -3	
Switzerland	Basel	5 / 15	9 / 19	13 / 23	15 / 25	14 / 24	12 / 21	7 / 14	3 / 8	0 / 4	
Ukraine	Kiev	1 / 9	8 / 15	11 / 18	13 / 20	12 / 18	7 / 14	3 / 7	-3 / 1	-10 / -4	
	Yalta	8 / 14	13 / 20	17 / 24	20 / 28	20 / 28	16 / 23	11 / 17	7 / 12	4 / 8	

COUNTRY	CITY	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
		China	Beijing	-2 / 11	6 / 20	12 / 27	17 / 31	20 / 32	19 / 30	13 / 26	6 / 19
Shanghai	4 / 14		9 / 20	14 / 25	19 / 29	23 / 33	23 / 33	19 / 29	13 / 24	8 / 18	2 / 12
Xian	2 / 15		7 / 23	12 / 28	17 / 32	21 / 34	20 / 34	14 / 24	8 / 20	1 / 12	-4 / 7